



**Dear Residential Solid Waste Customer,**

The Solid Waste Department has compiled the following information to assist you with questions you may have regarding Solid Waste procedures and ordinances for your garbage collection.

**WEEKLY COLLECTION:**

Please set your Herbie out with wheels against the curb, **by 7:00 AM** on your scheduled day of service. Customers unable to do so, please place as close to the street as possible without impeding the sidewalk. Please be advised, there is no set time for garbage collection regardless of service times provided in the past due to unforeseen circumstances that may occur. Place Herbie at least **5 Feet** away from all obstructions (car, tree, mailbox, etc.). **If the Herbie is not out before the truck arrives or obstructed in any way**, it will be considered a missed pickup and upon your request, fees of \$9.15 will be applied to your account to return and empty your Herbie. **Also be advised, Herbies that are heavy, overloaded, or have large items in them such as construction material, dirt, branches, boards, furniture, etc. will not be emptied.** These items can be removed by requesting an Open Truck, additional charges shall apply. **Note:** Herbies not serviced for whatever reason are logged by the driver and kept for reference.



The Solid Waste Department has also eliminated the pickup of any extra items beside or on top of your Herbie. Residents with extra garbage have the following options: Upon your request, we can service your Herbie a second time on your pick-up day or another scheduled day for a special rate of \$9.15 per service. You may also request for a 2<sup>nd</sup> Herbie at a reduced rate of \$8.82 per month added to your regular monthly charge. Please be advised a one-time non-refundable fee of \$26.03 will be added to your utility bill for the delivery of the 2<sup>nd</sup> Herbie. You may also dispose of extra refuse by hauling it to the Northwest NM Regional Solid Waste Transfer Station, located at 107 Hassler Valley Road. Their hours of operation are Monday thru Saturday 8 a.m. to 5 p.m. and can be reached at (505) 863-5776. Fees shall apply. **All prices are subject to change.**

**HOLIDAYS:**

**Thanksgiving Day, Christmas Day and New Year's Day are the ONLY holidays our routes WILL NOT RUN on schedule.** Thanksgiving Day, a Thursday route will resume on Friday, Christmas Day and New Year's Day, depending on the day of the week each holiday falls will resume on the following weekday or another designated day, TBD.

**REMINDER, ALL COLLECTION ROUTES WILL RUN AS SCHEDULED FOR ALL OTHER HOLIDAYS. PLEASE SET HERBIE OUT BY 7 AM.**

**HERBIE MAINTENANCE:**

The Herbie(s) assigned to you are the property of the City of Gallup and will be repaired or replaced due to normal wear and tear. If the Herbie is damaged by a negligent act, you will be responsible for the full cost of replacing it. The Solid Waste Department does not change out Herbie's because they are dirty. It is your responsibility to keep the Herbie clean, as it can be cleaned with soap and water. We also ask that you bag your garbage which will keep the Herbie cleaner and will eliminate loose trash from falling out of the container or truck when in service, especially on windy days.

**(Please read back page)**

### **OPEN TRUCK SERVICE:**

You may request open truck services by calling our department at **863-1212** between the hours of 7:00 AM to 4:00 PM, Monday – Friday. The current Residential charge is a flat rate of \$36.16 per truckload (**subject to change**) and the charge will be billed to your utility account. The open truck



**CANNOT** haul the following items: Rock, concrete, roofing shingles, large auto parts, dirt, or bulk construction debris. Items must be placed outside fenced areas, away from obstructions, and as close to the street as possible. Our drivers and trucks do not enter private property to pick up items due to liability issues. If you are planning to utilize this service, please call our office before setting your items out as we may not be able to service your residence right away.

### **FREE OPEN TRUCK:**

The Solid Waste Department will provide for customers in good standing and within the City of Gallup limits, (2) two free open truck pickups per service account per calendar year during the months of **May and October**. **This service is limited to weeds, grass / bush clippings, tree branches and normal residential bagged refuse only.**

The following will require additional Open Truck or Roll-Off service fees: dirt, rocks, roofing materials, auto parts, appliances, furniture, remodeling, and construction/demolition debris, etc. Please call our office at **863-1212** to schedule your pick-up during these months.

### **FREE DUMPING COUPONS:**

To dispose of your own items, the Solid Waste Department is providing Residential Solid Waste Customers in good standing and within the City of Gallup limits, (3) three coupons valued at \$7.00 each (280 lbs.), per service account per calendar year, Jan. through Dec. Coupons can be picked up at City Hall – Customer Services located at 110 West Aztec between the hours of 8am to 5pm, Monday through Friday. These coupons are redeemable at the Northwest New Mexico Regional Solid Waste Transfer Station located on Hassler Valley Road. Customers are responsible for any additional charges exceeding the coupon value.

### **ROLL-OFF SERVICES:**

Our department now provides roll-off services for the removal of construction/remodeling projects or large bulk cleanups. Prices below (**subject to change**):

#### **8 YD & 10 YD:**

Set/Removal Fee:	\$28.04 (1x fee)
Haul Fee:	\$84.12 per haul
Tipping Fee:	\$42.00 per ton

#### **20 YD / 30 YD / 40 YD:**

Set/Removal Fee:	\$ 84.12 (1x fee)
Haul Fee:	\$140.21 per haul
Tipping Fee:	\$ 42.00 per ton



Thank you for your cooperation in this matter. If you have any questions, please call our office at 863-1212.

Sincerely,

*Adrian Marrufo*

Adrian Marrufo, Superintendent  
Solid Waste Department